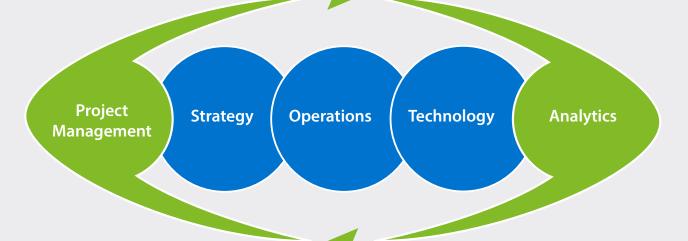


Impact 21 is your retail consulting partner. Clients enjoy our unique blend of expertise & approachability—working together to transform strategy, operations & technology.



Project Management

- Project Management Office (PMO)
- Collaboration / teams
- Change management
- Content management
- PMP® Certified Project Managers

Strategy

- Retail strategy / management
- Benchmarking / best practices
- · Organization / culture
- · Go to market / branding
- Acquisitions / Mergers

Operations

- Category management / supply chain
- Inventory management
- Foodservice
- Loyalty / mobile / digital
- Payments
- Process / workflows
- Learning & development / training

Technology

- Retail automation
- IT infrastructure
- Requirements analysis / solution sourcing
- Implementation
- LMS platform / e-learning

Analytics

- Business intelligence / reporting
- Cloud-based solutions / exception reporting / insights
- · Cost / benefit analysis
- Scorecards / metrics

Impact 21 partners with clients to bring positive, profitable change.



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